



# Accessibility Guide

## **Introduction**

Rookery Farm Norfolk provides self catering accommodation in a variety of five modern barn conversions. Four of the five properties have ground floor twin or double bedrooms with either en-suite or adjacent bathrooms or wet rooms.

## **Pre-Arrival**

We can be contacted by:

- Landline on 01263 821 232
- Mobile (including texts) on 07528 675631
- Fax on 01263 822 242
- Email [holiday@rookeryfarmnorfolk.com](mailto:holiday@rookeryfarmnorfolk.com)

Free wireless broadband is available in all properties.

Our website address where details of each of our properties and their availability is displayed, [www.rookeryfarmnorfolk.com](http://www.rookeryfarmnorfolk.com).

Nearest shop & post office is *High Kelling PO/shop* (3 miles).

Nearest pub is *The Wheatsheaf*, West Beckham (0.5 miles).

Groceries can be delivered by *Sainsbury's*, *Tesco's* and *Waitrose*.

## **Arrival & Car Parking Facilities**

There are at least two free designated car parking spaces per property.

Car parking is off road and within easy access of the properties.

There are 1.2-metre-wide paved paths to the properties.

There is timed/photo sensitive lighting to the car park and path areas.

The surface and route to the properties is level, except for one property.

### **Main Entrance, Reception & Ticketing Area**

In four of the five properties there are alternative entrances.  
Additional keys are available on request.  
Entrance doors are side hung.  
Dog walking facilities available on site.  
Dog food available locally from village shop.  
There is a colour contrast between critical surfaces i.e. doors are painted a different colour to door frames and skirting.  
Doors have lever handles.

### **Public Areas - Hall, Stairs, Landing, Corridors etc.**

Four of the five properties have ground floor bedrooms.  
We do not have lifts, or elevators.  
Ground floor areas are tiled ground.  
Bedrooms are either carpeted or have wooden floors with rugs.  
Stairs are carpeted and have hand rails.  
All properties have ground floor toilet and washing facilities.

### **Public Areas - Sitting room, lounges, lobbies etc.**

Ground floor living areas are tiles.  
Ground floor bedrooms are either tiled with rugs or carpeted.  
Only one property has a step to enter the property.  
All ground floors are level, without any door thresholds to negotiate.  
There is a colour contrast between doors and skirting.

### **Bedrooms & Sleeping Areas**

Some ground floor bedrooms are suitable for wheel chair users.  
Fire alarms are noise only.  
Room entrance is level.  
Dogs are welcome.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

Four of the five properties have ground floor wet rooms.  
There are non-slip tiles in the showering areas.  
There are non-slip mats provided for the baths.

### **Self-Catering Kitchen**

Thermostatically controlled heating is supplied throughout.  
Electric cooking facilities are provided with electric ovens and hobs.  
Taps are twist rather than lever.  
Standard tiled floor surfaces in kitchens.  
Standard height work surfaces in all properties.  
Ground level fridges in most properties.

### **Grounds and Gardens**

Gardens are of a generally level nature.  
Garden furniture is provided.

### **Additional Information**

Notice board in property detailing the nearest facilities.  
Notice board also details interior layout and site plan.

- Address: Arthur Wilson Estates Ltd Rookery Farm West Beckham  
Holt Norfolk NR25 6NX
- Telephone: 01263 821 232
- Fax: 01263 822 242
- Email: [holiday@rookeryfarmnorfolk.com](mailto:holiday@rookeryfarmnorfolk.com)
- Website: [www.rookeryfarmnorfolk.com](http://www.rookeryfarmnorfolk.com)

### **Future Plans**

Future developments are under review.

### **Contact Telephone and Email Address**

We welcome your feedback to help us continually improve if you have any comments please contact us.

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*Document reviewed: 15 December 2017*